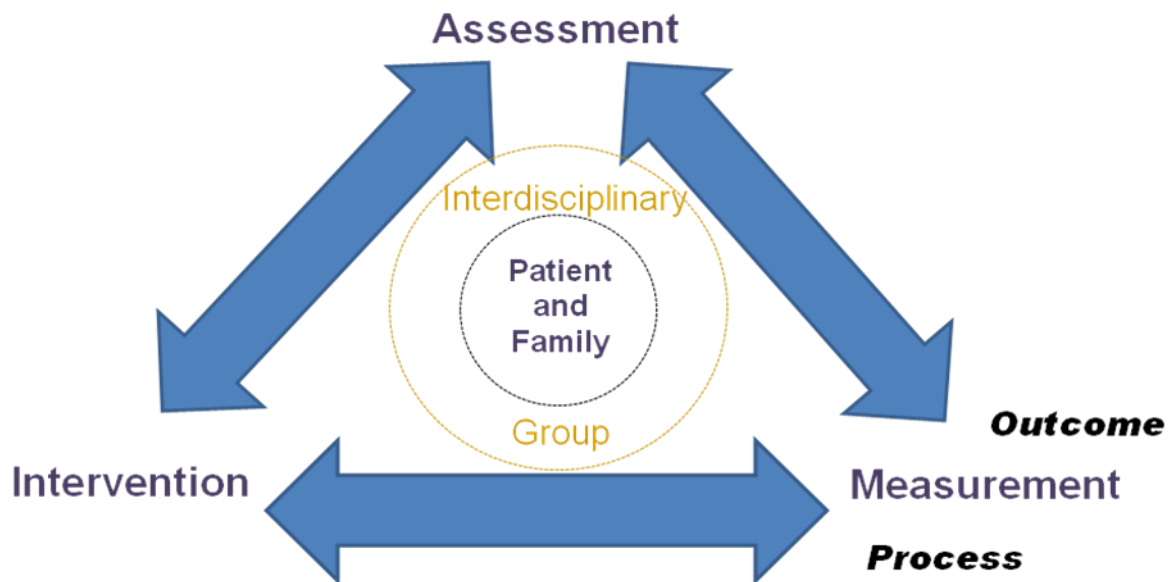


## AIM Process Quality Improvement Framework



### Components of the AIM Process Framework:

- The AIM Process Framework is structured to support the Quality Assessment and Performance Improvement (QAPI) requirement outlined in the CoPs. The framework is built upon several QAPI components:
- The center of the AIM framework is, as a single unit, the patient and family.
- The framework is anchored by the main QAPI requirements – monitor quality and performance (Assessment), find opportunities for improvement (Improvement), and improve quality care (Measurement).
- Interaction occurs within the interdisciplinary group and between the group and the patient and family unit.
- Boundaries are fluid allowing for change and progression over time as the patient nears death.
- Quality Measures are focused at both the patient/family level and the agency level.
- Quality Measures are useful at both the individual level and to identify systematic issues.