



Maximizing health information technology to improve quality and safety

THE IPRO SOLUTION

IPRO offers government agencies a range of services that maximize health information technology (HIT) to improve patient care.

Guiding physician practices in using EMRs to improve quality and safety

IPRO helps ambulatory practices acquire, implement and optimally use electronic medical (EMR) records. Over the past five years, IPRO has worked with over 500 practices under Federal, State, and private contracts. Current work includes:

- Under a State HIT grant, IPRO is working with 22 practices and a RHIO to create a care coordination zone for patients with diabetes
- Under a State Medicaid contract, IPRO is working with 35 practices to appropriately implement and utilize their EMRs to improve patient care and achieve NCQA Medical Home recognition

Creating real-time clinical performance tools using EMR data

EMR data offers a rich source of information to support pay-for-performance programs. IPRO has developed a Web-based Clinical Data Portal that ingests EMR data and provides real-time quality assessment according to client-specified algorithms. Currently, the IPRO portal supports the national Bridges-to-Excellence® pay-for-performance program, with seven clinical modules, ranging from asthma, to diabetes and hypertension care. Physicians can submit data directly to the IPRO portal, or the data can be pulled from third-party data aggregators, such as the American Board of Internal Medicine and EMR vendors.

Innovative approaches to transparency

With the wider adoption of EMRs, additional information will be available to fuel healthcare transparency sites to promote greater provider accountability and patient engagement. IPRO is a leader in Web-based public reporting of provider performance related to quality, cost, and patient satisfaction.

Current projects include:

- The Illinois Hospital Report Card and Consumer Guide to Healthcare (<http://www.healthcarereportcard.illinois.gov/>)
- The New York State Department of Health Hospital Profiles (<http://hospitals.nyhealth.gov/>)
- The Commonwealth Fund's WhyNottheBest Quality Improvement Resource (<http://whynotthebest.org/>).

These sites are supported by IPRO's Pellucid data engine, the optimal solution for powering transparency sites.



Leaders in healthcare data validation

IPRO is a leader in healthcare data validation, with services ranging from primary source verifications, to source code reviews; workflow and practice reviews; information system reviews; and data transfer and edit reviews. We recognize the unique challenges in validating data from EMRs, and are currently engaged in a large scale EMR quality of care data validation project under contract with the New York City Primary Care Information Project, funded by the Agency for Healthcare Research and Quality (AHRQ), the Centers for Disease Control and Protection (CDC), and grants from the New York State Department of Health.

IPRO is a leading healthcare consulting organization that delivers a full-spectrum of assessment and improvement services that foster more efficient use of resources and enhance healthcare quality to achieve better patient outcomes. Founded in 1984 IPRO is regarded for the independence of its approach, the depth of its knowledge and experience and the integrity of its programs. IPRO holds contracts with the federal government, state agencies and private sector clients, operating best-in-class programs in more than 33 states and the District of Columbia. IPRO has offices in Lake Success and Albany, New York and is registered as a 501(C)(3) corporation.

For more information visit www.ipro.org or call 516-326-7767