



Ensuring the Integrity of Government Health Programs



THE IPRO SOLUTION

IPRO offers a comprehensive suite of solutions to help state and federal agencies ensure appropriate spending of Medicaid and Medicare funds while protecting the health and welfare of their beneficiaries.

A data-driven approach to identify and evaluate audit targets

IPRO's proprietary analytic solutions utilize provider and patient profiles, evaluate regional patterns, and identify high-yield audit targets for potential overpayments.

Sophisticated audit processes ensure reliable and consistent results

IPRO develops and conducts structured desk and on-site audits to determine billing and payment compliance; evaluate medical necessity; and refer aberrant activity.

- Clinical reviews are conducted by IPRO's team of healthcare professionals, which include registered nurses, pharmacists, certified coding professionals, mental health professionals, and a network of more than 300 board-certified physicians.
- Financial audits are conducted by IPRO's staff of claims analysts, CPAs, fiscal auditors, and investigative and legal experts.

Representative Current Projects

- IPRO is the Centers for Medicare & Medicaid Services (CMS) Audit Medicaid Integrity Contractor (MIC) for CMS Regions I (New York, New Jersey, Puerto Rico, U.S. Virgin Islands) and II (Vermont, Connecticut, Rhode Island, Massachusetts, New Hampshire, Maine). Under this program, IPRO audits Medicaid providers to ensure that Medicaid payments are for covered services that were actually provided, properly billed and documented.
- IPRO is the Medicaid Utilization Review agent for New York State's Medicaid program, the largest in the country. Annually, IPRO conducts more than 110,000 hospital case reviews to assess medical necessity and appropriateness. IPRO also conducts DRG and coding validation, as well as cost outlier reviews. In addition, IPRO conducts audits of the treatment of patients with HIV/AIDS, and the necessity of home care services. IPRO's UR activities have resulted in more than \$1 billion in savings since 2000.

IPRO: Leaders in Medicaid Program Integrity Solutions

More than 25 years of experience collaborating with State government to implement Medicaid oversight.

- An audit staff with experience managing and executing hundreds of Medicaid billing and rate audits across the continuum of care with expertise in identifying aberrant activity.
- A clinical team with extensive experience conducting utilization and medical necessity reviews.
- Expertise handling and analyzing Medicaid (MMIS) claims data and working with data mining analysis tools and software.
- Experience coordinating activities among multiple entities, including the Single State Agencies, the Medicaid Inspector General offices, and federal agencies.

IPRO is a leading healthcare organization that delivers a full-spectrum of assessment and improvement services that foster more efficient use of resources and enhance healthcare quality to achieve better patient outcomes. Founded in 1984 IPRO is regarded for the independence of its approach, the depth of its knowledge and experience and the integrity of its programs. IPRO holds contracts with the federal government, state agencies and private sector clients, operating best-in-class programs in more than 33 states and the District of Columbia. IPRO has offices in Lake Success and Albany, New York and is registered as a 501(C)(3) corporation.

For more information visit www.ipro.org or call (516) 326-7767.